Mike Mona

SENIOR PRODUCT DESIGNER | UX/UI DESIGNER | DESIGN SYSTEMS

Charlotte, NC
(631) 295-7244
mikemonaphoto@gmail.com
mikemona.com
linkedin.com/in/mikemona

80+	20+	75%+	24%	1M+	20%+
DESIGN SYSTEM COMPONENTS	PRODUCTS UNIFIED	FASTER DESIGN-TO-ENG HANDOFF	FEWER SUPPORT TICKETS	PLATFORM USERS	RECURRING REVENUE GROWTH

SUMMARY

Senior Product Designer with 8+ years of UX/UI design experience building scalable design systems, data-rich dashboards, and AI-enabled SaaS and ecommerce products, including a 2024 Stevie Award-winning product. Leads design strategy across 20+ interconnected enterprise products, using user interviews, client workshops, surveys, and Pendo analytics to cut support tickets by 24%. Pioneered AI-assisted design-to-code workflows and MCP-connected Claude agents, and builds in code (HTML, CSS, JavaScript, TypeScript, Angular) to prototype and ship alongside engineering. Mentors designers and partners with product managers, engineers, and implementation teams to deliver WCAG 2.1 AA-compliant, high-performing experiences that drive business growth.

SKILLS

UX & PRODUCT DESIGN

UX Design | UI Design | Product Design | Design Thinking | Interaction Design | User Flows | Wireframing | Prototyping | Mockups | Information Architecture | Visual Design | Responsive Design | Adaptive Design

USER RESEARCH

User Research | User Interviews | Client Workshops | User Surveys | Pendo Analytics | In-App Guides | Heatmap Analysis | Feedback Synthesis | Data-Informed Design | Stakeholder Collaboration

DATA VISUALIZATION & PRODUCT TYPES

Data Visualization | Dashboard Design | Data Tables | Charts & Graphs | Custom Reporting | Admin Portals | Internal Tools | Ecommerce Design | B2B SaaS

DESIGN SYSTEMS

Design System Architecture | Design System Governance | AI-Ready Design Systems | Component Libraries | Style Guides | Design Tokens | White-Label Theming | Design Specs | Multi-Product Scaling

ACCESSIBILITY

WCAG 2.1 AA | Accessibility | Inclusive Design | Color-Blind-Accessible Themes

DESIGN & FRONT-END TOOLS

Figma | Adobe Creative Suite | HTML | CSS | JavaScript | TypeScript | Angular | Bootstrap | Storybook | Chromatic | Code Review | Automated Testing | HubSpot | Visual Studio Code

AI-ASSISTED DESIGN

Claude Design | Claude Code | Custom Claude Agents | MCP Servers | AI-Assisted Prototyping | Design-to-Code Workflows

LEADERSHIP & PROCESS

Design Team Leadership | Mentoring | Cross-Functional Collaboration | Agile/Scrum | Engineering Handoff

WORK HISTORY

Senior Product Designer | PrismHR

November 2022 – Present

- Architected and scaled the Prismatic Design System, an 80+ component Figma library that serves as the design standard for 20+ products (HCM, ATS, Payroll, Talent Management, Performance, Onboarding, Report Center, Employee Management) under the Unified User Experience initiative.

- Pioneered an AI-assisted design-to-code workflow (Claude Design, Claude Code) that converts Figma designs into functional Angular prototypes, cutting design-to-engineering handoff time by 75%+.
- Led design and front-end development for a major HCM product modernization, delivering 400+ views in HTML, CSS, JavaScript, and TypeScript as the platform transitions from a legacy MVC architecture to Angular; contributed to a 2024 Stevie Award for Best New Product.
- Designed data-rich dashboards, tables, charts, and graphs that turn payroll, time punch, and HR data for a platform of 1M+ users into clear, actionable insights, including custom reporting that lets clients build reports for payroll, time punches, and other HR needs.
- Lead user research and discovery: interview product managers, implementation teams, and clients, host client workshops to optimize workflows, and run user surveys; translate findings into prioritized improvements and bug fixes planned into sprints, reducing repetitive support tickets.
- Leverage Pendo analytics and in-app guides to reduce user support tickets by 24% within six months; use heatmaps to identify friction points and deploy page-specific guides that cut dead clicks by 15% and speed up key workflows.
- Co-developed custom Claude agents and MCP servers that expose design system rules and guardrails to AI, enabling project managers to generate on-brand, system-compliant mockups that communicate ideas clearly to design and engineering.
- Designed and built front-end workflows for an AI-powered recruiting integration in the ATS that screens and scores candidates against requisition criteria, filtering out unqualified applicants and speeding time to hire.
- Owned end-to-end design of an onboarding platform from concept through engineering handoff and implementation; led a future-state redesign with a streamlined workflow, new stepper, and restructured sections and steps.
- Designing and prototyping an employee/manager portal with customizable dashboards and widgets to increase engagement and self-service.
- Mentor global design and development teams on system-wide standards, leading the integration of acquired products into the Prismatic Design System to unify workflows across the product ecosystem.
- Author design system documentation, style guides, and design specs for Angular components in Storybook and a proprietary documentation site; validate UI fidelity in Chromatic; implement design tokens for white-label theming, dark mode, and color-blind-accessible themes (WCAG 2.1 AA).

Front End Designer | Sterling Marketing Group

June 2018 – November 2022

- Designed and built custom dashboards, portals, and internal tools for multiple consumer product companies, giving teams a clear view of sales history and marketing spend.
- Conducted regular user interviews with dashboard users to determine which features delivered value and inform future iterations, aligning each tool with real sales and marketing workflows.
- Created design systems and style guides for each client company, standardizing dashboards, ecommerce sites, and marketing assets around shared templates and a single design language.
- Designed and developed ecommerce sites for a portfolio of consumer product brands in JavaScript, HTML, CSS, Bootstrap, and Figma, defining coding requirements for ecommerce, security, and specialized scripts.
- Led the front-end development lifecycle, from development and code review through automated testing and deployment; identified and documented technical factors affecting interface performance.
- Partnered with product managers and UX designers to translate requirements and business objectives into site maps, user flows, wireframes, and mockups informed by end-user feedback; presented designs to internal teams and external stakeholders.
- Led the website redesign that, alongside targeted ad spend, contributed to 20%+ growth in recurring revenue over four months.
- Managed and mentored multiple designers, providing coaching, feedback, and career growth planning.

EDUCATION

Associate of Arts (A.A.) – Graphic Design
Briarcliffe College